



HSHS
Sacred Heart
Hospital

The Volunteer Partners newsletter is published three times a year to communicate information of interest and usefulness to volunteers and friends. We welcome all suggestions and comments. You may contact me at 715-225-3978 or e-mail me at Jaci.Fuller@hshs.org. Jaci Fuller, Volunteer Partners Newsletter Coordinator.

VOLUNTEER PARTNERS MISSION STATEMENT

In partnership with HSHS Sacred Heart Hospital, the Volunteer Partners will provide compassionate, supportive services for patients, their families and hospital staff; promote community awareness of the Hospital's mission; and raise funds for Hospital needs.

H S H S S A C R E D H E A R T H O S P I T A L

VOLUNTEER *Partners*

MAY 2019

The following volunteers were honored at the Volunteer Partners Annual Spring Luncheon held on Monday, April 22, 2019.

Congratulations and thank you for your milestone years of service!

30 Years

Barb Gordon

25 Years

Margaret Berg
Judy LaFave
Owen Moyer

20 Years

Bert Hagman

15 Years

Donna Hoffmann
Mary Theisen

10 Years

Marge Gharrity
Marian Olson
Judy St. Arnault
Deb Stanke
Judi Teske
Cathy Vanderheiden
Steve Werner

5 Years

Jim Culbert
Sandy Grundman
& Ginger
Carole Klinke
Steve Lange
Kayla Pocernich
Margaret Racanelli

Jennifer Reetz
Deb Ridenour
Mary Ryberg
Sharon Stearns
Pam Weiland-Schuster

Congratulations



VOLUNTEER PARTNERS



Dear Volunteer Partners,

That was a bit of a cold, snowy winter, wasn't it? Thank you for your dedication to our patients, families and colleagues during the inclement weather. Even during the snow that fell with conviction on those days, you still welcomed patients with open arms. You directed them throughout our hospital with a smile while colleagues tended to the clean-up of burst pipes and salt icy sidewalks.

Each patient's first impression starts with you. You're always warm and welcoming, which puts our patients at ease. They may be in pain, or scared, but you meet them where they are in their healthcare journey, and I sincerely thank you for that.

I also must thank you for all the work you've done in the past six months – notably, your three-year, \$100,000 commitment pledge to the Prevea Cancer Center at HSHS Sacred Heart Hospital. Our patients deserve the very best care possible in a warm, comfortable, state-of-the-art facility. Your donation is a true gift to those patients.

It's wonderful to see our community participating in the giving nature as well. The community is able to participate in fellowship with your Pizza Ranch fundraisers, while contributing to the Tuition Grant program and other Hospital initiatives. Thank you for being creative in your endeavors to help our Hospital and patients.

Every day you reveal and embody Christ's healing love for all people through our high quality Franciscan healthcare ministry. Thank you for your hard work to keep Sacred Heart the hospital of choice for those in the Chippewa Valley.

"Give thanks to the LORD, for He is good; His love endures forever." Psalm 107:1

Sincerely,
Andrew J. Bagnall
President and CEO, HSHS Sacred Heart Hospital

TO BE A VOLUNTEER

Generosity – a willingness to give your time to others.
Understanding – because their lives might be very different from your own.
Empathy – an ability to put yourself in someone else's shoes and feel what they want.
Compassion – to truly care about making someone else's life better.
Patience – because the process doesn't always go as smoothly as it might.
Dedication – to stick with the project and see it through.
You've shown these qualities and so much more, so---
THANK YOU FOR ALL YOU DO!

We celebrate all volunteers for their dedication and commitment to our mission of care!

A note from your "fellow volunteer" and President



Well, here we are in the month of May, already over a month into a Wisconsin spring, as it may well be re-defined after the months of February and March! But, nonetheless, robins and all sorts of bird life have been around us welcoming the season, and in some way, asking for our help! In addition, and **critically important**, the HSHS Volunteer Partners have signaled a new Volunteer Partners' year beginning in July with their recent April Annual Meeting and installation of three new members of the Board of Directors. We look for your continuing help in what we do together.

This year signals the 80th year for our Volunteer Group, initially "the Guild", providing continuity of service to Sacred Heart Hospital. "**Continuity**, the unbroken and consistent existence or operation of something over a period of time, the maintenance of continuous action".

Our Mission Statement: "In partnership with Sacred Heart Hospital, we provide compassionate, supportive services for patients, their families and Hospital staff, and promote community awareness of the Hospital mission and raise funds for Hospital needs." In the 2018-19 year, you, our valued Volunteers, donated over 25,000 hours of your time and through various fund raising efforts, contributed over \$69,000 to HSHS Sacred Heart Hospital.

Over the last few months, your Board has conducted a number of special meetings to take a very close look at how we can best assure a continuing commitment to our stated Mission. How can we improve the Promotion, Retention, and Communication among our Volunteer Partners? What is our Strategic Plan to assure this outcome? Through a specific planning process, we have been able to identify our Strengths, Weaknesses, Opportunities, and Threats, as they relate to our Mission. Further, we have identified how those Threats and Weaknesses can be overturned, reversed to become Strengths and Opportunities. In the next number of weeks your Volunteer Partners Board will finalize this Process and integrate the learning and findings into an Action Plan. You, our Volunteer Partners, and the Mission we share are the driving force behind this effort! Stay tuned!!

How then will the result of this effort be measured, you might ask? As with any worthwhile effort, "The heart of a Volunteer is never measured in size but by the depth of the commitment to make a difference in the lives of others."

Thank you for your collective commitments in all that you do to support HSHS Sacred Heart Hospital and its position of prominence and value in the Community.

Yours Sincerely,

Bill McCullough, President 2018-19
HSHS Sacred Heart Volunteer Partners

For Your Information

EMERGENCY CODE REMINDERS

Code Red – meaning Fire

Action:

- R – Rescue or remove anyone in danger
- A – Alarm, alert others (pull the alarm, call 4444)
- C – Contain, close doors to confine fire
- E – Extinguish the fire if possible or evacuate

Clear halls, close doors and do not use elevators.

Weather Alert:

- Weather Watch – the possibility of bad weather. This is for information only.
- Severe Weather Warning and tornado warning – time to take shelter
- Evacuate to the Lower Level
- Do not use elevators
- Follow directions given by the supervisor

VOLUNTEER PARTNERS



Directly speaking...

April was volunteer month, April 8-12, 2019, was designated as National Volunteer Week. No matter the day, month or year our volunteers work diligently at HSHS Sacred Heart Hospital to make things warmer and more pleasant for our patients and guests. You always come ready to give your all and do whatever is asked of you! I'd like to share some statistics of things we accomplished. For the calendar year 2018, our volunteers:

- Contributed the following to HSHS Sacred Heart Hospital:
 - \$34,000 pledge (total pledge is \$100,000 paid in a 3-year pledge; Oct. 2018 is 1st pledge payment) for the PREVEA Cancer Center renovation
 - \$20,000 gifted to The Healing Place
 - \$5,000 Tuition Assistance Grant (TAG) Scholarships
- Provided a variety of handcrafts to various departments such as rice sox and baby hats for maternity; quilts and blankets for Palliative Care, Dialysis and children; hats and scarves for cancer patients; and much more!
- Volunteers, Colleagues and our community supported our Annual Coat & Food Drives
- Mission Outreach: championed and collected 136 backpacks and other items for our school district's Homeless Schoolsite Program so these youth could have a positive start to the school year
- Mission Outreach: collected 166 hygiene kits for the Homeless Schoolsite Program (according to the coordinator these kits were probably the only gift they would receive at Christmas time)
- Hosted several in-house fundraisers
- Donated 25,200 hours of service
- Served in multiple departments

Our colleagues, physicians, patients, their families and friends would feel a great loss if we didn't have the smiling, joyful volunteers who grace our halls and departments every day of the week. Can you imagine if there was:

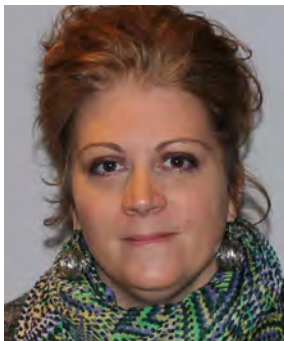
- Nobody to smile and greet you as you walk in.
- No assistance with finding your way.
- A closed, dark gift shop.
- No book, gift or \$6 sales.
- No magazines for you to read while you wait.
- No clerical assistance.
- No greeter in the Family Waiting Center.
- No beautiful, handmade quilts, baby hats or baby blankets, chemo hats/scarves, fingerless gloves for Dialysis patients, super hero capes for children, rice sox for laboring mothers.
- No friendly face to give you directions.
- No large fundraising event to benefit the hospital.

These are just a very few things we may take for granted that make our hospitals warm and welcoming. The volunteers show the values of Care, Joy, Respect and Competence. When we talk about patient experience, it starts with the volunteers. The impact of our volunteer program is exceptional. We recognize your dedication of spirit to our mission of care, and you are deserving of gratitude and praise.

And God is able to bless you abundantly, so that in all things at all times, having all that you need, you will abound in every good work. 2 Corinthians 9:8

Mary Pengra, WWD Director
Volunteer & Community Services

Gift Shop News



There are so many treasures to find in the Gift Shop. There are items you need like a phone charger or cough drops...the Gift Shop has all those things. And we have trinkets you want such as a purse or a garden gnome...we have those things too. As most of you know, we also carry Knudson caramels and a quick shout-out to Jenner Staves, Cath Lab colleague, who was the winner earlier this year in our contest. She came closest to knowing the Gift Shop sold 12,348 caramels in 2018. Congratulations!

The whole reason we open the Gift Shop doors every morning at 8 a.m. and keep them open until 6 p.m. in the evening for patients, guests and colleagues is for all the things you may need or want. Often, people come in for something they need, like a birthday card for a friend, and walk out the door with something they want, like a new clock for the living room wall. Stop by for stamps and leave with a donut bomb (yes...that's a real item we sell!)

I could go on and on and list everything we carry but it is far more relaxing to step away from all the pressing issues we have every day and walk around the shop taking deep breaths for 10 minutes or so. The Gift Shop is so much more than a place to spend money or buy flowers for a patient. The whole Hospital is so much more. We are together in this and that something special is the people all around us that make us smile and laugh.

Stop by the Gift Shop, take a quick break and see if you can find a treasure of your own.

Jen Stuber, Gift Shop Coordinator

Board Updates



A TIME TO REMEMBER

The Volunteer Partners wish to extend our sincere and heartfelt sympathy to the family and friends of the following volunteers who will be honored in the TAG (Tuition Assistant Grant) Program: Judy Ciske and Terrence O'Connell.

Our sympathy and prayers to the following volunteers on the loss of a loved one or experiencing serious illness: Kathy Ruscin and Jim Culbert.

Prayers and sympathy to volunteer Carol Gassert on the loss of her pet therapy companions Maia & Henry.

BOARD OF DIRECTORS MEETING DATES

May 20, 2019
June 24, 2019
July - no meeting
August 26, 2019
September 23, 2019
October 28, 2019
November 25, 2019
December - no meeting

All volunteers are invited to attend the meetings from 10:15 a.m. - 11:30 a.m. Hospital updates, Gift Shop news and committee reports are reported each month during this time. Plan to attend!

TAG (TUITION ASSISTANCE PROGRAM)

Each year, the Volunteer Partners of HSHS Sacred Heart Hospital awards five \$1,000 Tuition Assistance Grants to colleagues and volunteers who are pursuing a degree in the healthcare field. We are proud to support them as they further their education. Here is some information about this year's worthy grant recipients.

Scott Capek is an Anesthesia Tech in Surgery and has worked at the Hospital since 2008. He is pursuing a Master's in professional Counseling Degree from Liberty University which he expects to complete in 2020. He plans to provide a faith based option for individuals who desire a Christian perspective to counseling.

Caryn Lange is a Registered Nurse at the L. E. Philips-Libertas Treatment Center and has worked there since 2017. She is pursuing a Doctor of Nursing Practice Degree at UWEC which she expects to complete in May. She plans to pursue a Doctor of Nursing Practice Degree and to serve as a psychiatric nurse practitioner.

Amy Lokken is a Registered Nurse at the Women and Infants Center and has worked at the Hospital since 2006. She is pursuing a Master of Science in Nursing Degree in the Family Practice Nurse practitioner track from Morningside University which she expects to complete in 2022. She then plans to pursue a Doctor of Nursing Practice Degree in Family Medicine.

Lauren Longhenry has volunteered at the Hospital since 2017, previously at the Information Desk, and recently at the Cancer Center. She is pursuing a Bachelor of Science Degree in Communication Sciences and Disorders from the UWEC which she expects to complete in May. She will then pursue a Doctor of Audiology Degree at Northwestern University.

McKenzie St. Claire is a Learning and Organizational Development Facilitator and has worked at the Hospital since 2017. She is pursuing a Master's in Business Administration Degree from Cardinal Stritch University which she expects to complete in 2020.

Steve Werner, TAG Committee Chair

A SUCCESS STORY

The Volunteer Partners TAG program has helped many colleagues complete their education and further their careers. An example of this is Angela Quick, who was recently named Director of Oncology at Prevea Cancer Center at HSHS Sacred Heart Hospital, where she oversees Cancer Care Services which includes medical oncology, radiation oncology and palliative care.

Angela received a Tuition Assistance Grant in 2017 and 2018, which enabled her to earn a Master's Degree in Clinical Management and Leadership at the George Washington University School of Medicine and Health Sciences. She stated that the education gave her an abundant amount of confidence and competence in her previous role as Radiation Oncology Clinical Facilitator in the Cancer Center, and that it has enabled her to be a skillful leader and make a significant impact on the future of the Hospital.

Our Congratulations to Angela!

Jaci Fuller

TAG (TUITION ASSISTANCE PROGRAM) continued

LETTERS FROM GRANT RECIPIENTS

The following letters were received from the TAG (scholarship) recipients:

My name is Amy Lokken and I work as a nurse in the Women and Infants Center at Sacred Heart Hospital and have since the beginning of my nursing career 11 years ago. I love the challenge that comes with nursing. I love fast-paced environments and environments that encourage critical-thinking. I love multi-tasking and keeping busy. I absolutely love labor and delivery and the challenge of coaching a laboring mother and the joy of every new birth. Every birth is unique and different.

I have many career goals: I am currently enrolled at Morningside University and am taking courses to obtain my graduate degree in the Family Nurse Practitioner Program. Upon completion, I plan to obtain my Doctorate in Family Medicine. I am currently certified in Electronic Fetal Monitoring and Inpatient Obstetrics and am working toward becoming a national AWHONN fetal monitoring course instructor at this time. Receiving this Tuition Grant means so much to me. Having the support of the Volunteer Partners to go back to school and pursue my dreams is encouraging, motivating, and humbling. I truly appreciate the support Sacred Heart and the Volunteer Partners have given me in my journey to learn and grow professionally and personally.

Thank you,
Amy Lokken

Thank you, HSHS Sacred Heart Hospital Volunteer Partners for generously awarding me one of this year's Tuition Assistance Grants! Your support in continuing my education means so much to me, and will be a great help as I embark on the next step of my scholastic journey. I'm pleased to tell you that this May I will be graduating from University of Wisconsin Eau Claire (UWEC) with my Bachelor degree in Nursing. At the same time I will be applying for special status to UWEC's Doctorate of Nursing Practice Program which will allow me to start taking graduate courses while I wait to be formally accepted into the program.

My goal is to become a Family Psychiatric Mental Health Nurse Practitioner with an additional specialization in treating addictions. The area of mental health and addictions is something that is very important to me because it is an area where patients face a lot of stigma and discrimination. As an advocate of social justice I want to do everything in my ability as a healthcare provider to decrease the disparities in care that many of these patients experience. I believe that everyone is entitled to the healthcare they need to achieve their own health and well-being, and this is something that I aim to provide even through my current practice as a Registered Nurse at LE Phillips Libertas Treatment Center in Chippewa Falls. This unique facility provides medical detox from alcohol and other drugs as well as a 28 day residential sober living program. Our vision at LE Phillips is not only to provide hope in healing the body, but also to provide counseling services that will help heal the mind by identifying underlying mental health issues that may be contributing to current patient situations. At the Center we work together on addressing these issues so that healthy coping mechanisms can then be developed and utilized when patients go back home. I feel very fortunate to be working there because it has given me the opportunity to meet and care for many incredible people.

I have learned so much through my experiences at the Center that have only strengthened my passion for this area of medicine, and in taking the next steps toward becoming a Nurse Practitioner. I'm excited and look toward my future in continuing to work in this specialty helping people experiencing mental health and addiction issues.

With thanks,
Caryn Lange

I would like to thank the volunteers for blessing me with the Tuition Assistance Grant. The money will go towards paying for my tuition as I pursue my Master's degree in professional counseling.

After suffering from mental illness for most of my life, having no success with conventional counseling, a new found faith in Jesus Christ changed my entire life. Knowing that there were other people out there who were experiencing the same thing I was, I wrote a book on how the Grace of God set me free. What was birthed from that book was an advocacy ministry focusing on the importance of faith-based counseling and the role that local churches can play in helping people suffering from mental health issues in their own communities.

Apart from my advocacy ministry, Absolute Victory Through Jesus Christ (AVTJC Ministries website: <https://sscapek.wixsite.com/avtjc>), I also want to play an active role in helping people struggling with mental illness. This has become my passion and this is why I am pursuing my Master's in professional counseling. Again, thank you for helping me fulfill the vision God has placed in my heart.

Sincerely yours,
Scott K. Capek

I began my education to obtain my Master's degree in Business Administration in August of 2018 with Cardinal Stritch University. Cardinal Stritch University is a private Franciscan based University system based out of Milwaukee, WI. I have absolutely loved having a common foundation of Franciscan beliefs and practice both in school as well as in my professional work setting. I hope because of this common foundation, I will be able to bring even more from what I learn in my schooling to the work I do here at Hospital Sisters Health System.

From the bottom of my heart, thank you to everyone who makes these Tuition Assistance Grants possible to colleagues like myself. It has helped to make my dream a reality!

McKenzie St. Claire
Facilitator of Learning & Organizational Development
HSHS Western Wisconsin Division

My name is Lauren Longhenry. I am currently a fourth year student at the University of Wisconsin-Eau Claire. I will be graduating this spring semester with a Bachelor of Science Degree in Communication Sciences and Disorders. This upcoming fall I will be able to begin my true passion at Northwestern University in the Doctor of Audiology program. After I finish this degree I hope to work with individuals who suffer from tinnitus, a field that is in need of more research. Receiving this grant is a true honor.

After volunteering at the Hospital for the past three years, it is very rewarding and humbling to receive this scholarship. As an individual that is pursuing a career with an extensive education, I am truly thankful for any financial assistance.

Thank you,
Lauren Longhenry

VOLUNTEER PARTNERS

Past Events

APRIL - NATIONAL VOLUNTEER MONTH!

National Volunteer Month was designated as April, 2019 and National Volunteer Week was April 7 – 13, 2019. It began in 1974 when President Nixon signed an Executive Order establishing the week as an annual celebration of volunteering. Since then, every U.S. president has signed a proclamation promoting National Volunteer Week.

The month is a time to celebrate people doing extraordinary things through service. The week focuses national attention on the impact and power of volunteerism and service as an integral aspect of our civic leadership. At HSHS Sacred Heart Hospital, volunteers continue to “light the way” by showing compassion and kindness to all who enter, and are caring and helpful to visitors, patients and staff. They are the Super Heroes of the month and every month!

Thank you, Volunteers, for all you do!

ADVOCACY DAY

Advocacy Day, held on April 17, 2019 and sponsored by the Wisconsin Hospital Association at the Monona Terrace, Madison, was attended by HSHS Sacred Heart Hospital volunteers Bill McCullough, Steve Werner, Mark Richter, Mary Ryberg, Jaci Fuller and WWD Volunteer Services Director Mary Pengra.



Advocacy Day is designed to educate and motivate healthcare employees, trustees and volunteers on important healthcare-related issues and to encourage grassroots advocacy opportunities. Featured speakers spoke on timely state and federal healthcare issues, and encouraged grassroots advocacy opportunities. In the morning session, Tommy G. Thompson, former four-term Governor of Wisconsin, was the featured speaker. He spoke on the innovative solutions to healthcare challenges facing American families, businesses, communities and a nation as a whole.

A State Legislative panel, moderated by Eric Borgerding, President/CEO of the Wisconsin Hospital Association, answered many health related questions. Discussion included healthcare issues on the State and Federal level. Attendees then heard an address by Governor Tony Evers during lunch. In the afternoon attendees met with their legislators at the State Capital.

FUNDRAISING EVENTS

PIZZA RANCH

Once again, this year, the Volunteer Partners worked diligently to identify yet another Fund Raising Opportunity, the Pizza Ranch on Eau Claire's west side. Their stated Mission Statement: "To give every Guest a legendary experience, putting service and Guest first," founded in a Mission, "To Glorify God by positively impacting the world," offered our Partners good reason to pursue a fundraising relationship.

Beyond a broad variety of dinner and dessert pizza choices, broasted chicken and a tasty salad bar, our Volunteer Partners were offered a return of 10% of all sales made from 4-8pm on a night that Volunteers filled the roles of service and clean-up crew. In addition, we were given the opportunity to collect and retain all tips received from that night.

Our first event was February 13 in which five Volunteer Partners earned over \$400 for their services. As a result we were excited for our second event scheduled for April 10. We can all remember the weather on the night of the 10th!! Well, we did not do so well that night, about half the first event, but on balance considered this a worthy fundraiser to consider again in the future. Thank you to all the Volunteer Partners who gave of their time and table clearing abilities, along with their social conversation with guests.

We would like to have seen more familiar faces from Sacred Heart Hospital, but greatly appreciate those who did enjoy an evening meal of a varied and generous array of food choices.

Bill McCullough, Event Chair

Fundraising events continued

COLLECTIVE GOODS (BOOK/GIFT SALE)

The Collective Goods (books/gifts) sale was held April 1 & 2 in Bishop-Treacy Halls. This sale had a spring garden theme along with children's books, toys, cookbooks, gift items and there was also decorative garden items. The Volunteer Partners receive a percentage of the total sales, which amounted to \$249.64. This money is used for the Tuition Assistance Grant program (TAG) and other ongoing hospital projects. There was also a door prize, which was won by Beth Sommer from Case Management.

Vendor Brent Schultz says he always looks forward to coming to Sacred Heart because of the friendly and nice colleagues and volunteers. My co-chair, Kathy Herfel, and I appreciate all who came to the sale and supported the Volunteer Partners of HSHS Sacred Heart Hospital. Make sure to mark your calendar for the next sale being held on Wednesday and Thursday, October 15 & 16, 2019 at the same location. This will be a winter/Christmas theme.

Mark Richter, Event Co-chair

PUBLIC POLICY AND EDUCATION

Eric Borgerding, Wisconsin Hospital Association President and CEO states that Wisconsin's healthcare is one of our most valued assets and ranked number one in the Midwest and fourth in the nation. It is "available to every person, every minute, every day in our state's hospitals."

Wisconsin's hospitals are foundations of our communities that help address critical unmet local health and human service needs. These hospitals provide over \$5 million every day for free care and community benefits. Wisconsin's hospitals support healthcare centers, aid in citizens being able to have access to free meals, assist in purchasing their medications, help find transportation, and provide many other areas of need. In Wisconsin, the Medicaid program reimburses just 65% of every dollar spent on patients and Medicare reimbursement is about 78% of the cost of a patient's care. Still, hospitals continue to stay open and care for the needy.

Governor Evers 2019 budget contains an \$83.4 billion plan that would expand Medicaid to 82,000 people who are either uninsured or underinsured. Governor Evers would count on enhanced Federal funding to cover newly eligible individuals. The proposed budget includes a \$365 million increase in hospital reimbursement for the Medicaid Disproportionate Share Hospital program. It also includes a \$69 million reimbursement increase in behavioral health services. The budget bill is still being debated.

For up to date information, click on WHA The Valued Voice website. The Valued Voice is posted every Tuesday. It provides current healthcare news, legislative updates, annual reports, and educational opportunities pertinent to issues of interest to Wisconsin hospitals, physicians, healthcare providers, volunteers and patients.

Sharon Schug, PPE Chair

HEALTH EDUCATION

The Community Health Education topic for the coming year for the Partners of WHA is mental health. Mental health is defined by the World Health Organization as a state of well-being in which every individual realizes his or her own potential, can work productively and fruitfully, and is able to make a contribution to her or his community. Mental health includes emotional, psychological and social well-being affecting how we think, feel and act. It helps determine how we handle stress, relate to others and make choices. Many factors contribute to mental health problems, including biological factors, life experiences, family history of mental health problems and seasonal affective disorder (SAD). Mental health can affect physical health – eating, sleeping and activity. If you don't have a healthy mental state, it will be hard for you to live your life to its fullest extent. Mental disorders are diagnosable illnesses in which thinking processes, mood or behavior are altered, resulting in distress and inability to function in daily life.

So, why do the Partners of WHA want to take on this focus? The answer is because mental health affects ALL of society in some way. We as volunteers in healthcare can make a difference – learning, understanding and advocating for actions that provide equity of care for all health issues, the visible (physical) and the invisible (mental).

(Excerpts from an article by Sherry Jelic, Partners of WHA CHE Chair, the Partners of Wisconsin Hospital Association, Inc. Newsletter Reaching Out – February 2019)

VOLUNTEER PARTNERS

A SNACKER'S PARADISE

"Nutman is a snacker's paradise" says their website of the gift shop in Hubertus, WI. The Volunteer Partners were happy to bring a little of that paradise to HSHS Sacred Heart on May 2-3, 2019. As with all of our fund-raising events volunteers were present to help when needed and to mingle with the shoppers. When thanking them for supporting the Volunteer Partners by coming to the sale, people often replied with thanks for all you do, too. "Volunteer visibility was great and I am concerned that does help with sales as well as awareness of who we are!" says Mary Pengra, Director-Volunteer Services. We hope to have Jason, or another representative from Nutman, bring their goodies to HSHS Sacred Heart again later this year!

Kathy Herfel, Co-Chair

ANNUAL VOLUNTEER SPRING LUNCHEON

The annual volunteer Spring Luncheon, with a theme of "Volunteers are an Important Piece of the Puzzle," was held on Monday, April 22 in the Msgr. Klimek Auditorium, which included the Volunteer Partners annual meeting, board election and volunteer recognition. Board President Bill McCullough welcomed all and made announcements, followed by CEO Andrew Bagnall also welcoming the volunteers and thanking them for their service. The invocation by Eric Butters, Manager of the Spiritual Care Center was followed by a social time and a delicious lunch of a cranberry chicken salad sandwich, veggies, chips and angel food cake with strawberries and whipped cream.

After lunch the business meeting and election of new board members was held. The 2019/20 officers and new board members were then installed by Past President Bonnie Olson. The Threshold Singers provided the entertainment with their beautiful voices and the Blessing of the Hands was offered to all by Eric Butters.

The following volunteers were elected for a three-year term to the Board of Directors at the annual business meeting: Cathy Barkovich, Mary Ann Bowman and Carol Dittmar. For the 2019/2020 term the incoming president is Steve Werner, president-elect is Kathy Herfel, secretary is Mark Richter and treasurer is Mary Ryberg.

After the business meeting and the installation of the Board of Directors members, volunteers were recognized for their milestone years and door prizes were awarded.

WEST CENTRAL DISTRICT OF THE PARTNERS OF WHA MEETING

The spring meeting of the West Central District of the Partners of WHA was held on Wednesday, April 3, 2019 at Chippewa Falls, hosted by the Volunteer Partners of HSHS St. Joseph's Hospital. State officers in attendance included Jan Molaska - President, Peg Larson - President-Elect, Sherry Jelic - Community Health Education Chair and Ron Williams - Public Policy Education Chair. They presented reports followed by entertainment by Jerry Way, a local composer and playwright who performed his original compositions.

A delicious lunch prepared by the St. Joseph's volunteers was served, followed by a presentation by Moira Kneer about graceful aging. The District business meeting conducted by Chair Jaci Fuller was held and installation of new officers conducted by Jan Molaska included John Tully - Chair, Betty Oddo - Chair-Elect, and Donnell Christiansen - Secretary/Treasurer. The fall meeting will be hosted by the Cumberland Volunteer Partners, a date yet to be determined.

Jaci Fuller, Past Chair
West Central District, Partners of WHA



MAY		JUNE		JULY		AUGUST	
Alyssa Wolf	5/2	Sandy Grundman	6/3	Mavis LeBarron	7/7	Kathy Dawald	8/1
Mary Ann Ogan	5/3	Patricia DesJardin	6/3	Kathy Peterson	7/8	Annette Wynn	8/4
Steve Werner	5/4	Bob Ciske	6/5	Pat Everhart	7/9	Owen Moyer	8/9
Tori Palzkill	5/6	Cheryl Helland	6/6	Dan Kneer	7/10	Barb Heuschele	8/11
Kathy Kovell	5/6	Judy Pielhop	6/10	Rhonda Schnacky	7/15	Elizabeth Bauer	8/16
Janet Lesniewski	5/13	Scott Stagliano	6/22	Yvonne Goth	7/16	Mary Theisen	8/17
Aleah Hogan	5/15	Mark Richter	6/22	Calvin Diaz	7/17	Emma Gurgel	8/18
Cathy Barkovich	5/15	Penny Miller	6/25	Bill McCullough	7/18	Jan Ray	8/23
Jennifer Reetz	5/21	Kathy Herfel	6/27	Julia Rohn	7/18	Ann Lamoureux	8/25
Barb Fiskars	5/21			Edie Weisenbeck	7/18	Jonathon Cristler	8/27
Marian Olson	5/27			Barb Gordon	7/20	Billi Wozny	8/28
Lauren Longhenry	5/28			Mallory Theis	7/22		
				Dick Hazelton	7/24		
				Barb Filla	7/26		
				Theresa Spletstoser	7/28		
				Kitty Seyffer	7/29		
				Diane Richards	7/31		

ON YOUR BIRTHDAY

A cheery "hello" on your birthday
 And wishes for everything bright.
 May you know joy and wonder
 Morning, noon and night.

Happy Birthday!

VOLUNTEER PARTNERS

New Volunteers Welcome

Welcome to the volunteers who have joined the Volunteer Partners Program at HSHS Sacred Heart Hospital since January 2019. You are providing a valuable service to the patients, their families and hospital staff while being a critical part of the hospital's healing mission as you give your time and talents. Thank you for your service!

ADULTS

Elizabeth Bauer
Jonathon Cristler
Moiria Kneer
Alice Meunier
Eric Weinberger
Annette Wynn

COLLEGE

Courtney Grieser
Josiah Lee
Emily Ries
Alyssa Wolf

HIGH SCHOOL

Dylan Graveen
Devon Johnson
Lilly Niese
Billi Wozny

HANDCRAFTERS

Kayla Ugoretz

PET THERAPY

Pam Cavanaugh & Leo

DATES TO REMEMBER

Date	Event	Location
May 2 & 3, 2019	Nutman Fundraiser	Bishop-Treacy Halls
October 1 - 3, 2019	Partners of WHA Convention	Appleton, WI
October 15 & 16, 2019	Collective Goods Fundraiser	Bishop-Treacy Halls
November 4 & 5, 2019	Nutman Sale Fundraiser	Bishop-Treacy Halls
November 19, 2019	Linen Sale Fundraiser	Conf. Rm 3&4 (lower level)
December 1, 2019	Love-Light Ceremony	Fr. Christopher Chapel
December 5 & 6, 2019	\$6 Jewelry & Gift Fundraiser	Rotunda (refreshments served)



UPCOMING EVENTS

The Partners of WHA annual convention will be held October 1 – 3, 2019 at the Red Lion Paper Valley Hotel, 333 W. College Avenue, Appleton. Many educational workshops are planned plus inspirational opening and closing speakers. The annual business meeting will be held during the convention and awards will be presented to Volunteer Partners groups plus the Best of the Best award to an administrator. Raffles will be held plus there will be vendor displays and silent auction baskets from each district.

The theme of the convention is "Volunteers, Our Precious Gems." More information will be available in the near future.

HISTORICAL CORNER

80 YEARS AND GOING STRONG!

The Volunteer Partners of HSHS Sacred Heart Hospital will celebrate 80 years of service to the Hospital, its patients and colleagues in November 2019. It all began in 1939 when Sister Calista, Superior asked Mrs. Laurene McIntyre to help organize a group of ladies to volunteer at the Hospital. On November 1, 1939, a group of 15 women met in the nurses' home to discuss objectives and procedures, and Mrs. McIntyre was elected as the first president. The motto was "Volunteers caring for the patient, family, hospital and community through service and dedication."

An enrollment Tea was held on November 17, 1939, attended by 185 women, and a volunteer work program was set up with three groups: mending and sewing, making surgical dressings and Christmas decorating at the Hospital. Over the years the organization's name has changed. In 1963 the name was changed to the Auxiliary. In 1996 there was a name change to Partners of Sacred Heart Hospital and in 1998 the organization became the Volunteer Partners of Sacred Heart Hospital.

Spotlight on Volunteers



30 years of volunteering!

Barb Gordon has volunteered at Sacred Heart Hospital for 30 years! After having surgery and chemo for cancer, Barb was unable to continue her employment, so she decided to give some time volunteering for the Hospital. She volunteered at the Information Desk for a short time and also delivered flowers before she began volunteering at the Family Waiting Center.

Barb stated she enjoys her time volunteering and will continue as long as she is able. She feels the Hospital appreciates the volunteers.

THANK YOU, Barb, for 30 years of service!



Volunteers enjoying the Volunteer Spring Luncheon



Threshold Singers

