

# North Central and Northwestern Districts host the **Partners of WHA Convention**

## **Location & Rates**

Holiday Inn Hotel & Convention Center  
1001 Amber Rd., Stevens Point, WI 54482  
**Phone** (715) 344-0200  
**Website:** [www.holidayinn.com/stevenspointwi](http://www.holidayinn.com/stevenspointwi)

**Room Rate:** \$105.99 per night.

**Room Options:** Std. King, Std. Double & Suite. Seven rooms are handicap accessible.  
Each room has a frig, microwave, & K-cup machine.

Please refer to Partners of WHA when making your reservation. *Rooms will be released September 14, 2018.*

Get your room reservations in early if you have any mobility issues. Overflow rooms will be at the Holiday Inn Express located across the parking lot, with a shuttle bus available. Main Holiday Inn has a pool and small waterpark.

## **Registration**

Full Meeting - Member \$150.00 Non-Member - \$175.00

One Day - \$95.00

### **Meals included with Full Registration**

Tuesday Dinner  
Wednesday Breakfast, Lunch and Dinner  
Thursday Breakfast

*Tuesday's lunch is NOT included with your Registration.* Please eat lunch prior to the start of the convention. Restaurants close to the Holiday Inn: Hilltop Bar & Grill, Grazies Italian Grill, El Mezcal Mexican, Culver's, McDonalds and more. The Amber Grill is located in the Holiday Inn complex, but they will not be able to seat and serve everyone in a timely manner.

### **Meals included with One Day Registration**

#### **Wednesday Lunch and Dinner**

Guest meals can be purchased for \$35.00.

## **Please make checks payable to *PARTNERS OF WHA* and mail to:**

Ramona Hornischer  
~~W2660 Row Road~~ N2660 Row Road  
Merrill, WI 54452

Questions - Email: [baileymom@g2a.net](mailto:baileymom@g2a.net)



Voting Delegates - Please indicate your two voting delegates on the Registration Form.

No refunds will be given. However, registration may be transferred to another person.  
Please notify the Registration Committee of any changes.

## Featured Speakers

**Michael Koles** – Executive Director of the Wisconsin Towns Association. He has worked in the public and non-profit sectors for over 20 years, including 16 years as a Professor of Community Development for the University of Wisconsin-Extension where he taught leadership development and strategic planning. Mike is also the owner of Tesseract, LLC., a leadership development company dedicated to abbreviating the road to organizational and individual success by teaching and growing leadership capacity.

**Beverly Epps** – Joined John Randolph Medical Center, located in Hopewell, VA, in 1987 as Director, Patient Support Services. Today, she serves as the hospital's Volunteer Coordinator. In her role, Beverly conducts ethics training for new staff and volunteers and provides service recovery training for staff in leadership positions. Beverly has a Bachelor's and Master's degree in Social Work from Virginia Commonwealth University in Richmond, and is a past president of AHVRP (Association for Healthcare Volunteer Services).

### Chief Executive Officer Panel

David Hartberg, CEO, Gunderson Boscobel Area Hospital & Clinics

Mary Beth White-Jacobs, President & CEO, Black River Memorial Hospital

Kim Miller, President & CEO, Beaver Dam Community Hospital

Darrell Lentz, President of Aspirus Wausau Hospital

#### Moderator:

Eric Borgerding, President, Wisconsin Hospital Association

### Tuesday, October 2nd

9:30 a.m. – 5:00 p.m.	Registration
1:00 p.m. – 1:30 p.m.	Convention Opens Welcome & Introduction
1:30 p.m. – 2:30 p.m.	Michael Koles, Keynote Speaker
2:30 p.m. – 2:45 p.m.	Break
2:45 p.m. – 3:45 p.m.	Workshop Session Number 1
3:45 p.m. – 4:00 p.m.	Break
4:00 p.m. – 5:00 p.m.	Workshop Session Number 2
6:00 p.m. – 8:00 p.m.	Cash Bar Dinner WAVE Award
8:00 p.m.	Crafters Showcase

### Wednesday, October 3rd

7:00 a.m. – 8:15 a.m.	Breakfast
7:30 a.m. – 8:15 a.m.	Special Interest Meetings Public Policy Community Health Treasurers
8:30 a.m. – 10:15 a.m.	General Business Meeting
10:15 a.m. – 10:30 a.m.	Break
10:30 a.m. – 11:45 a.m.	CEO Panel
12:00 p.m. – 2:30 p.m.	Lunch Best of the Best Presentation Honor Points Winners
2:30 p.m. – 2:45 p.m.	Break
2:45 p.m. – 3:45 p.m.	Workshops
3:45 p.m. – 4:00 p.m.	Break
4:00 p.m. – 5:00 p.m.	Districts & DVS Meetings
6:00 p.m. – 8:00 p.m.	Cash Bar Dinner Installation of New Officers
8:00 p.m. – 9:00 p.m.	Incoming President's Reception

### Thursday, October 4th

7:00 a.m. – 8:15 a.m.	Breakfast
8:15 a.m. – 9:00 a.m.	Resume Business Meeting if necessary
9:00 a.m. – 10:30 a.m.	Beverly Epps, Keynote Speaker
10:30 a.m. – 11:30 a.m.	Wrap Up Invitation for 2019 Convention Raffle Drawings

# Workshops for Heroes

Please make **ONE** choice for each Workshop session

## Tuesday, October 2nd – 2:45 p.m. – 3:45 p.m.

1. **Create a Culture of Character and Responsibility that Keeps Volunteers:** Passion, service, creating transformational change, sense of duty and many other factors drive a person to volunteer. Any seasoned volunteer has encountered the inevitable conflict that occurs despite being on the same team. This session will consider several key principles that will help prevent organizational conflict and grow a culture of responsibility and high character. Presenter: Michael Koles, Tesseract, LLC.
2. **Con Artist's Playbook:** Every year, Americans lose billions of their hard-earned dollars to con artists. AARP launched the Fraud Watch Network, to arm Americans with the tools they need to spot and avoid fraud and scams. Presenters: Paul and Connie Dobbratz.
3. **Hidden in Plain Sight:** Drug trends and signs to look for if you suspect drug use. Presenter: Andrew Simon, Investigator Sergeant, Wood County Sheriff's Department
4. **Running A Meeting & Three Basic Motions:** Meetings can take up a good part of our time and knowing how to run a meeting is important for everyone attending. This workshop will demonstrate how to run a business meeting and commonly used motions. Presenter: Robert G. Schuck, Registered Parliamentarian and an active member of the National Association of Parliamentarian

## Wednesday, October 3rd – 2:45 p.m. – 3:45 p.m.

1. **Pain 101: Why We Hurt and What to do About It:** Dr. Linda Bluestein, M.D., has over 20 years of experience treating a full range of issues causing chronic pain. Her presentation is on the science of pain and will provide self help tips for pain management.
2. **President & President-Elect Session:** You will have an opportunity to network with other presidents and presidents-elect on dealing with matters in your hospitals and districts, both big and smaller. Moderators: Paul Dobbratz, President, Aspirus Volunteers, Wausau, and Mark Schaefer, Past State President
3. **It's All About the People:** Volunteers put their heart and soul into their organizations and are often the first and last faces someone will see. That creates a lasting impression on their experience and opinion of an organization. Presenter: Jill Jorgensen, Associate Professor, UW-Extension, 4-H Youth Development
4. **Using Your Intuition – The Circle:** See Tuesday agenda above for details. Presenter: Meg Daly

## Tuesday, October 2nd – 4:00 p.m. – 5:00 p.m.

1. **Using Your Intuition – The Circle:** How the power of a single wish can change your life. Supporting leadership in creating thriving, effective teams through the power and tools of vision, values, and intuition. Presenter: Meg Daly, Certified Coach with Pursuit Values System and a member of the International Coaching Federation.
2. **Con Artist's Playbook:** Every year, Americans lose billions of their hard-earned dollars to con artists. AARP launched the Fraud Watch Network, to arm Americans with the tools they need to spot and avoid fraud and scams. Presenters: Paul and Connie Dobbratz.
3. **We Must Keep Moving:** Strategies and techniques to keep your body moving pain free for years to come. Presenter: Joe Tofferi, Performance Coach and owner, Train 4 Your Best.
4. **Round Table Discussions:** We will have four moderators for this table discussion, with 15-minutes at each station. You will have the opportunity to participate in, Retention & Recruitment; Hospice; Gift Shop; and Auxiliary Boards, Advisory Boards. Please submit questions with your registration material.

# Everyday Super Hero Information

**Silent Auction:** We ask each group to contribute an item for the Silent Auction with a minimum value of \$40.00. Please do not put any perishable items such as cheese, sausage, or fruit with your Silent Auction item. A reminder that large items will have to be transported home and vehicle space might be an issue.

**Hospital Displays:** TRIVIA TIME! Include your Volunteer organization's name & city on your Display Board. Set up time will be Tuesday, 9 a.m. – 5 p.m. Take down will be Wednesday after 5:00 p.m. The Displays will be located in the Commons Area. This is the same area we will be using for the President's Reception. Please remove your display from this area in a timely manner.

Display area is 3ft. x 3ft. and does NOT have electricity. Please do not leave anything of value with your display.

If you would like to participate in the Trivia Contest, please submit your trivia question AND answer with your registration form. The answer must also be somewhere on your board.

**Raffles:** We have great raffle prizes and everyone has had an opportunity to sell tickets. Please return the ticket stubs and money (and unsold tickets) to the Raffle Committee at the convention. Please do not send via US Mail. You need not be present to win, but have someone from your organization be willing to transport a winning raffle prize.

**Wine Raffle:** Please bring a bottle of wine with a minimum value of \$10.00 to the convention. We will be dividing the wine between reds and whites. You can take home a great bottle of wine, and have a chance at a Wine Gift Basket full of goodies!

**Share the Wealth Raffle:** We will be trying something new this year. Instead of the 50/50 raffle we will be doing a Share the Wealth Raffle. This will give everyone a better chance of winning. Remember: YOU HAVE TO SPEND MONEY TO MAKE MONEY!

**Crafters Showcase:** There will be an opportunity to network with other crafters on Tuesday night. Please send a non-copyrighted pattern for an item that your hospital sells or gifts to patients with your registration form. Bring an item to show everyone. Each hospital attending will receive a packet of the submitted patterns.

## Who Should Attend Our Super Hero Convention

Every Member on your Team!

Partners/Volunteer Leadership

Directors of Volunteer Services/Hospital Liaisons

Anyone who is Interested in Volunteering!

Tuesday Evening, let's show each other our

## Super Hero Volunteer Gear

Wear your smocks, aprons, vests....whatever you wear when you Volunteer! Maybe you even wear a cape.

## HOPE TO SEE YOU...OUR EVERYDAY HEROES...IN OCTOBER

