



GRANT REGIONAL
HEALTH CENTER
AUXILIARY

Annual Banquet

October 17, 2022



*Grant Regional Health Center Auxiliary
2022 Annual Meeting Agenda
October 17, 2022*

WelcomeLori Marshall
Prayer/Reflection (p. 3).....Juli Boughton
Dinner Doolittle’s
Guest SpeakerKate Adametz-Jenkins



Annual Meeting Agenda

Call to Order Lori Marshall
Pledge of Allegiance, Moment of Silence Jody Bartels
Agenda Approval Lori Marshall
President’s Report (p. 4) Lori Marshall
Minutes 2021 Annual Meeting (p. 5-6).....Juli Boughton
Presentation of 2023 Budget (p. 7) Wendy Ralph
Administrative Report (p. 8-9)..... Dave Smith, President/CEO
Officers/Committee Recognition (p. 10)..... Lori Marshall
2021-2022 Fundraising Report (p. 11)..... Rochelle Williams
Reports (p. 12-14)..... Public Policy, Gift Shop, Health Education
Partners of WHA State Convention Recap/Report Mary Lou Bausch
Awards Presentation (p. 15)..... Verda Nemo
Appreciation..... Lori Marshall
Adjournment
Installation of officers.....Lori Marshall

*Thank you for your dedication to Grant Regional Health Center Auxiliary and
serving our hospital and community!*

Reflection



Heavenly Father:

Although we live in an uncertain world, we gather together as a community of caregivers and continue to support and lift each other up. Bless each person present and all the volunteers that give daily to make our hospital, our community and our world a better place.

We ask for guidance, wisdom and support as we begin this meeting. As we gather, our intent is to represent fairly, mindfully and impartially those who have given us this task. Help us all to engage in respectful and meaningful discussions, to ask, understand and respond with clarity and courage.

Grant us patience and persistence in our attempts to understand each other. Help us to work together and challenge each other to reach higher and further to be the best we can be.

We ask guidance of our minds and hearts so that we will work for the good of our organization, hospital and our communities. We ask that you remain in our hearts and guide us in our love and service and ask that you continue to bless and shepherd us as we continue on our journey.

We ask blessings on all who are no longer with us and the families that are left behind. Bless the brave men and women that serve in the armed forces. And the army of health care and essential workers who are on the frontlines during these challenging times. And blessings on everyone worldwide – as we have all been affected in so many ways this past year. May we always be cognizant of how fragile and precious life is. We ask this in your name.

Amen

ANNUAL MEETING

President's Report
October 17, 2022



Lori Marshall
GRHC Auxiliary President

"One of the things I keep learning is that the secret of being happy is doing things for other people."

-Dick Gregory

Dear Auxilians,

As my first year serving as your President draws to a close, I feel blessed to be a part of this wonderful organization. I have met new friends, done new things and most importantly helped the hospital and local healthcare community.

We have accomplished so much this year and had a lot of fun. We have set our goals even higher for next year!

A Pasty Sale, Celebrity Server Event, Garden Tour, Otis Cookie Sales, and the Floral Bouquet Sale were ways for us to raise funds to help fund local healthcare scholarships, as well as donations to the hospital for employee appreciation treats/gifts and pillows for recent mastectomy patients to add comfort when traveling following surgery. We have also ear-marked funds for the new Fennimore Clinic location that will break ground in 2023.

A new clinic in Fennimore and our new providers at Grant Regional allow us to serve even more people in a local setting making access to healthcare even easier.

Along with having fun and raising money, we also have increased awareness of the needs for local healthcare support! My goal is to continue this journey and concentrate on being able to award more funds for scholarships. There is such a need for healthcare heroes and helping them along the way is very rewarding.

Come join the fun and make a difference!



GRANT REGIONAL HEALTH CENTER AUXILIARY
2021 ANNUAL MEETING MINUTES
October 13, 2021

Welcome: Jody Bartels welcomed everyone to the auxiliary's annual meeting.

Reflection: Pam Strakeljahn led us in prayer of reflection.

Call to Order: Jody Bartels called to order the meeting at 5:05 p.m.

Pledge of Allegiance, Moment of Silence: Lori Marshall led us in the Pledge of Allegiance, and we observed a moment of silence.

Agenda Approval: Wendy Ralph made a motion to approve the agenda. Pam Strakeljahn seconded the motion. The motion carried.

2021 Annual Meeting Minutes: Jody asked for volunteers to review the 2021 Annual Meeting Minutes. Mary Lou Bausch, Gretta McKelvey, and Kim Veech volunteered.

President's Report: Jody Bartels referenced her President's Report on page 3 of the annual meeting program and humbly and tearfully thanked everyone for helping her pull things together after the sudden loss of Gayle Mason. Rochelle thanked Jody for stepping up and successfully leading the auxiliary through a tough two years. Her efforts were much appreciated.

By-Laws Review: Gretta McKelvey went through the changes of the By-Laws noting deletions and additions and reasons for those changes and asked for a motion if they met approval.

Mary Lou Bausch questioned taking out the auxiliary representative to the Governing Board. Rochelle explained that she is the designee and will make sure that the Auxiliary is keeping in line with the hospital's mission.

Action: Pam Strakeljahn made a motion to approve the By-Laws as presented. Donita Gruender seconded that motion. The motion carried.

Presentation of the 2022 Proposed Budget: Wendy Ralph provided a review of the 2022 Budget noting fundraising endeavors and operating/program activities. As of 7/31/2021, the checking account is \$10,234.45 and savings account \$1,863.73. She noted funds designated for Club Scrub of \$1,803.73 and Scholarships \$60. She indicated that \$3,000 will be transferred from checking to savings designated for scholarships.

Action: Lori Marshall made a motion to approve the budget as presented. Sheila Reynolds seconded the motion. The motion carried.

Administrative Report: Jody Bartels introduced Dave Smith, CEO, who presented his administrative report to the auxiliary. He referred to a PowerPoint of the hospital's 3-year strategic plan for 2019, 2020, and 2021. He shared how far we have come in just three years and the progression and accomplishments of those goals despite the pandemic. He discussed the specialty providers as they came on board and noted how we updated our Mission and Vision statement to better align with our goals at the hospital. He also described our Rise Up Together journey and how our culture has changed due to the development of these employee teams and the involvement of all employees. He is grateful for the Auxiliary's financial support in purchasing new ER furniture and furniture for the new counselor's room. (more next page)

He is very appreciative of the fundraising efforts of the Auxiliary, and the time and effort given towards these projects and those in the past.

2020-2021 Fundraising Report: Jody Bartels introduced Gretta McKelvey as the new chair for Ways and Means. Gretta provided a summary of fundraising activities and proceeds from the past two years. Even throughout the pandemic, the Auxiliary was able to find creative ways to continue raising funds for the hospital. She thanked Tabitha Wallin for all her hard work and involvement as past chair of Ways and Means.

Gretta McKelvey noted the 2021 fall upcoming events. She said there will be an on line fundraiser with Pampered Chef running from October 29-November 7. Love Light sales will run from now until December 15. Forms are available at the hospital and Midwest One Bank. There will be no sales at the Piggly Wiggly this year. She noted we will have the Tour of Homes virtual again this year and that will run from December 11-25. She said that our goal is to have committees for each of these main fundraisers to not overwhelm the chairperson.

Annual Dues: Membership dues deadline is December 31, 2021.

Ms. McKelvey noted that we have not increased our annual dues for over ten years. Due to COVID-19 and the inability to fundraise as usual, it was felt it was time to increase dues. Membership dues will be as follows: Active \$20, Associated \$30, and Business \$50.

Officers/Committee Recognition: Jody Bartels thanked recent past board members for their service; Judy Friar, Secretary; Tabitha Wallin, Ways and Means; and Jen McCartney, Volunteer Hours.

Slate of Officers: Jody Bartels announced the Board of Directors and Standing Committee Chairpersons. President, Lori Marshall; President-Elect, vacant; Past President, Jody Bartels; Treasurer, Wendy Ralph; Secretary, Juli Boughton; Director-Volunteer Hours, Verda Nemo; Director-Newsletter, Sheila Reynolds; Director of Volunteer Services, Rochelle Williams; Gift Shop, Kim Veech/Tamie Weydert; Health Education and Scholarship, Donna Brokopp; Ambassador, Irma Atkinson; Membership, Sheila Reynolds; and Ways and Means, Gretta McKelvey. Jody noted we are in need of a President Elect. She called for volunteers to thoughtfully consider filling this position. She noted that the installation of officers will take place after the meeting.

Committee Reports: Committee Chairpersons referred to their reports found in the annual meeting program.

Overview of WHA Partners Annual Meeting: Gretta McKelvey and Rochelle Williams attended the WHA Partners Annual meeting virtually October 5-6, 2021. They felt it was a good meeting. Their take home message is that the Auxiliary should consider strategic planning yearly to keep in line with the hospital's mission. Gretta and Rochelle will consider this for the future.

Awards: Verda Nemo handed out certificates for volunteer service awards for the years 2020 and 2021.

Closing message of appreciation: Jody thanked everyone for attending and for Board's help and support over the past two years.

Adjournment: Verda Nemo made a motion to adjourn the meeting. Wendy Ralph seconded that motion. The motion carried. The next meeting will be Wednesday, November 17, 2021, at 5:00 p.m.

Submitted by: Juli Boughton, Secretary

Reviewed and approved by Mary Lou Bausch, Gretta McKelvey, and Kim Veech

Grant Regional Health Center Auxiliary
2023 Proposed Budget

Fund Raising	Budget Income	Budgeted Expenses	Net Income
31 Bags	\$200.00		\$200.00
Celebrity Servers	\$2,075.00	\$75.00	\$2,000.00
Flower Sale	\$500.00	\$50.00	\$450.00
Gift Shop	\$2,000.00	\$1,000.00	\$1,000.00
Otis Cookie Sales	\$1,400.00	\$900.00	\$500.00
Pampered Chef	\$200.00		\$200.00
Pie Sale	\$1,200.00	\$200.00	\$1,000.00
Tour of Homes	\$1,200.00	\$200.00	\$1,000.00
Subtotal	\$8,775.00	\$2,425.00	\$6,350.00
Operating			
Member Dues	\$2,500.00		\$2,500.00
Annual Meeting		\$100.00	-\$100.00
Insurance/raffle license/fees		\$385.00	-\$385.00
State Dues		\$160.00	-\$160.00
Treasurer Expense		\$15.00	-\$15.00
Square Credit Card Expense		\$720.00	-\$720.00
Newsletter		\$200.00	-\$200.00
Leadership Training		\$600.00	-\$600.00
Subtotal	\$2,500.00	\$2,180.00	\$320.00
Program Activities			
Cancer Donation		\$200.00	-\$200.00
Comm. Health Ed (Rural Safety)		\$250.00	-\$250.00
Gifts to Hospital (Includes: Club Scrub, Baby Gifts)		\$1,000.00	-\$1,000.00
Scholarships		\$3,000.00	-\$3,000.00
Subtotal		\$4,450.00	-\$4,450.00
Grand Total	\$11,275.00	\$9,055.00	\$2,220.00

Savings designated funds:

Club Scrub \$1,804.74
Scholarships \$3,000.00
Fennimore Clinic \$2,000.00

Checking Balance as of 9/30/22:

\$8,764.95

Savings Balance as of 9/30/22:

\$6,804.74

Grant Regional Health Center 2022 Administrative Report to the Auxiliary



As I look back on the past 4 years as CEO of Grant Regional Health Center, I continue to be impressed by the dedication and unwavering commitment our Auxiliary demonstrates. Even through challenging times, the Auxiliary has been determined to support our hospital and community through new, creative ways. This annual report is a perfect opportunity to look back at the past year and also look ahead at future goals to achieve. I want to thank each of you for the many hours served on the Auxiliary board and committees and the many accomplishments you have achieved for the benefit of our staff, patients, and our communities. I believe in celebrating successes and also taking time to reflect and renew our commitment to those who truly need us.

Local Care for our Communities

We continue to work diligently to bring services here so that our patients and surrounding communities can receive excellent health care services locally and not need to travel great distances for care. We've been able to successfully recruit incredible providers and bring important services to our region such as Ophthalmology/Eye Care, ENT, Neurology/ Spine Care, and more. All of this demonstrates that we are working toward our vision of being the healthcare provider of choice in our region. And naturally, it's our hope that our Auxiliary members and their families will choose to receive care or have surgery locally before choosing other organizations out of town.

Our Culture is Key

It's no coincidence that our growth directly reflects an intentional culture transformation that it has experienced over the past 4 years. In Fall of 2018, the hospital had just completed a major expansion and was at a turning point that prompted growth in services, hiring additional staff, and an increase in patient volumes - all while focusing intently on providing a compassionate patient experience. Our success and culture changes have not been by accident, but by design. Purposeful work and dedication have gone into creating a positive and rewarding work environment. Our culture transformation was validated when our employee engagement survey recently showed that our employee satisfaction rating is among the top 12% in the nation. We recognize that if staff are happy in their role and feel valued at their workplace, that directly translates to providing exceptional care to patients and families. We were also excited to learn that we were recently voted 2022 Best Place to Work in Grant County.

5 Star Rating

Even through tremendous growth, our dedication and commitment to exceptional patient care has continued to earn us an impressive 5 Star Rating for Patient Experience through Centers for Medicare & Medicaid Services (CMS) for a consistent 18 quarters (over 4 years). This designation reflects how our staff go above and beyond for each individual patient, keeping their focus on safety and quality, while providing outstanding care.

You're Important to our Success

As indicated in the many hours served in various roles through the Auxiliary, you are a very important component to the work we do. From the community connections, fundraisers, and positive collaboration, we are fortunate to have your support and want you to know how much it truly makes a difference. I know I speak for our Admin and Leadership team and the Board of Directors when I say we're grateful

(continued next page)

for your continued support of our mission to serve. We are unique and blessed in that we continue to persevere and thrive while unfortunately other hospitals are decreasing staff and eliminating services in order to remain operational. We're proud to have accomplished so much this past year – and we are building a foundation for much more in the future.

New in 2022:

- Welcomed Dr. David Casillas Plazola, Family Medicine/Obstetrics
- Welcomed Rachel Loeffelholz, APNP, Family Medicine
- Welcomed Dr. Dale Chilson, Board Certified Ear, Nose, Throat Specialist and Facial Plastic Surgeon
- Welcomed Dr. Priscilla George, ER provider to our all MD Emergency Department
- Officially completed the Obstetrics renovation
- Expanded Walk-In Care hours to 6AM – 10 PM daily
- Recently expanded surgical capabilities with a third Operating Room

Coming in 2023:

- New Fennimore Clinic will include Family Practice, Lab, Radiology, and Rehabilitation
- Currently recruiting additional Family Practice providers
- Introduction of a Patient & Family Advisory Council (Auxiliary and community welcome)
- Additional wellness initiatives including Healthy Directions programs in surrounding communities

There are so many reasons that truly set us apart as an exceptional hospital – and your involvement is part of that! Your time spent, contributions, and financial support shows how much you value our organization and what it means to our community. For that, I'm grateful for each and every one of you and all you do.

Sincerely,

Dave Smith, MBA, FACHE, President/CEO
Grant Regional Health Center



**Grant Regional Health Center Auxiliary
Board of Directors 2022-2023**

Official Position	Name	Phone
President	Lori Marshall	574-3539
President-Elect	Dana Straka	778-2669
Past President	Jody Bartels	723-6879
Treasurer	Wendy Ralph	723-7798
Secretary	Juli Boughton	723-3364
Director-Volunteer Hours	Verda Nemo	723-2577
Director-Newsletter	Sheila Reynolds	723-4679
President/CEO	Dave Smith	723-3200
Director of Volunteer Services	Rochelle Williams	723-3223

Standing Committee Chairpersons

Gift Shop	Kim Veech 778-9148 & Tamie Weydert	778-7963
Health Education	Donna Brokopp	723-2866
Scholarship	Donna Brokopp	723-2866
Public Policy	Gretta McKelvey	723-9963
Membership	Sheila Reynolds	723-4679
Ways and Means	Gretta McKelvey	723-9963

Auxiliary Committees

Nominating Committee	Pam Strakeljahn	723-6869
Historian	Vacant	
Blood Drive Coordinator	Peg Ryan	723-7691

Membership Dues

Membership dues are due by December 31, 2022.

We appreciate your ongoing support and membership! Thank you for your involvement!

Active \$20

Associate \$30

Business \$50

Please remit payment to Sheila Reynolds, 869 Ridge Avenue, Lancaster, WI 53813

Fundraising Activities

GRHC Auxiliary would like to thank each volunteer who gave their time to work on our successful fundraisers this past year. You do make a difference! We ask for your continued support as we all serve the hospital in accordance with Grant Regional Health Center's Mission, Vision and Values. As a hospital auxiliary our primary purpose is to assist our hospital and with all your help, we can achieve our goals!!!

Fundraiser:	Net Profit:
Love Lights	\$ 240.01
Virtual Tour of Homes	\$ 240.00
Otis Cookie Sales Sept. - Nov.	\$ 250.19
Otis Cookie Sales Jan. - Aug.	\$ 671.83
Otis Cookies for A Cause - Dec. Special	\$ 410.21
31 Bag Sale	\$ 200.00
Pampered Chef Sale	\$ 289.50
Garden Tour	\$ 331.18
Pasty Sale	\$1,000.00
Guest Server Event - Doolittle's	\$2,007.23

Thank you for all you do!

Gretta McKelvey, Ways and Means



PUBLIC POLICY

2022 Annual Report

As we continue to adapt to the changing world during the pandemic, we continue to access and be provided information regarding our state initiatives by Zoom and e-mail. During my time in serving as the Public Policy Education Chair, I have continued to monitor items of interest on the Partners of WHA website and brought forward items of importance to the Auxiliary members. We look forward to working with our Wisconsin Hospital Association in impacting regulations. Your input is important!

Engage in Advocacy



As the leading voice on health care in Wisconsin, WHA's **Hospitals Education & Advocacy Team (HEAT)** is the statewide network designed to facilitate YOUR grassroots involvement in health care public policy. The HEAT program provides you with the information, strategy, and assistance you need in order to share your insight on how legislative issues impact hospitals and the communities they serve.

Stay informed of the issues and join thousands of others in making the voice of Wisconsin hospitals heard loud and clear. Sign-up for HEAT today to receive:

- **HEAT Alerts**, are important, timely public policy facing the Governor, State Legislature, or Congress that could impact Wisconsin hospitals and health care in the state.
- An invitation to WHA's annual **Advocacy Day** where you will join more than 1,100 hospital administrators, employees, trustees, volunteers, physicians, patients, and others passionate about protecting Wisconsin's high-quality, high-value health care system as they lobby in the state Capitol.
- Periodic **public policy updates** keeping you informed of the status and progress of legislative priorities.
- **Election resources** so you know where your candidates stand on health care issues.

Be an advocate and speak up--Participate in HEAT today! Please contact Kari Hofer to join HEAT.

I want to encourage each member to participate and advocate for important changes in health care. It is simple and easy to find out topics just log on to www.wha.org. (Sign up for the Valued Voice to receive information on legislative issues.) Or contact your state or federal legislative members at: * Wisconsin State Legislature - <http://legis.wisconsin.gov/> * Federal Congress, Wisconsin Members of Congress- www.org/federal-legislators.aspx or <http://www.org/federal-legislators.aspx>. I encourage everyone to check out the New Wisconsin Hospital Association web site at www.wha.org.

Respectfully Submitted,
Gretta McKelvey, PPE Chair

Health Education

GRHC Auxiliary continues to make an impact in our surrounding communities by offering health education activities throughout the year.

Newsletter: The topics for our 3 newsletters and 6 board meetings were about taking care of ourselves during changing times and to prevent getting sick during a pandemic, and trying to keep up on learning what was being shared about Covid 19, and other viruses.

Monthly Blood Drives - this includes coordination, promotion and scheduling for each blood drive held through ImpactLife (formerly Mississippi Valley Regional Blood Center). Thank you to Peg Ryan for coordinating this important effort with being the Blood Drive Coordinator. We appreciate all her work and effort to keep these blood drives functioning efficiently. If you'd like to donate, contact Peg at 723-7691.



Scholarship Chair is a rewarding but challenging getting applications out to schools and on line so these can be completed by students and delivered to the GRHC by April 1st. The essay, grades, 3 letters of recommendations and extra curricular activities. We received excellent applications and a committee reviewed ten applications and chose two \$1000 scholarships, Jason Griswald from Fennimore High School and Carly Hampton from River Ridge High School, and two \$500 to McKenzie Wiest from Cassville High school and McKayla Noethe from RiverRidge High School.

I also attended Western District Meeting at Fennimore Cottonwood. It was good to share with other auxiliaries trying to come back after a pandemic. The first Garden Tour was another committee I enjoyed and learned from.

I am here to help you take care of yourselves and be a resource for health topics. Please let me know if there is any subject you would like me to research and share.

Donna Brokopp, Health Education

GIFT SHOP

We'd like to extend a BIG Thank You to all of our wonderful Gift Shop volunteers! We cherish you and truly appreciate your time.

Be sure to stop in often, and encourage your friends & co-workers to visit us too. There is a lot of new inventory being delivered each week, and we're super excited to share the new items with all of you.

We have overcome more challenges throughout the year, but continue to persevere. Currently the shop is open Mon, Tues & Wed from 10 am - 2 pm. Wouldn't it be great if we could stretch that out to 5 days a week and/or add a couple of evening and Saturday shifts? GRHC staff would certainly appreciate this per a recent survey.

Please contact us if you know of someone that would be interested in working a few hours each month.

Each hospital volunteer also receives 10% off Gift Shop purchases.

And remember, it's always ok to purchase a gift for yourself.

Sincerely,

Kim Veech & Tamie Weydert
Gift Shop Co-chairs



The Gift Shop

GRHC AUXILIARY

- Unique Gifts
- Home Décor
- Greeting Cards
- Lotions & Soaps
- Accessories
- Baby Items
- Games/Toys/Books
- Clothing

open to the public!

HOURS:
Monday, Tuesday,
Wednesday
10AM - 2PM

Conveniently located in hospital's
new expansion close to main
entrance and new Coffee Shop.



GRANT REGIONAL
HEALTH CENTER

507 S. Monroe Street,
Lancaster WI

VOLUNTEER AWARDS

Certificate Recipients

Holly Jerrett	100
Verda Nemo	200, 300, 400
Gretta McKelvey	300
Peg Ryan	300
Juli Boughton	500, 700
Lori Marshall	700, 1000
Donna Brokopp	2000
Tamie Weydert	3000

2021 – 2022 Volunteer Hours

Celebrity Servers	
Gift Shop	
Otis Cookies	
Garden Tour	
Flower Bouquet Sale	
Blood Drives	
<u>Pasty Sale</u>	
	765.25 hours
Board of Directors	
Committee Chairs	
<u>District and WHA Meetings</u>	
	4,143.75 hours
2021-22 Total Volunteer Hours	4,909 hours

In Recognition - Irma Atkinson



GRHC Auxiliary would like to recognize **Irma Atkinson** for her longstanding dedication and commitment to Grant Regional Health Center. We celebrate her giving spirit for her many years of dedicated service to the hospital, Auxiliary and our community.

Over the years, Irma could be found in nearly every corner of the hospital, making a difference in the lives of our staff and our patients. Irma served in various roles throughout the organization and became a dear friend to many employees, patients and other volunteers. She first began in the Dietary Department and then transitioned to work under a federal grant opportunity through Experience Works in a dual role assisting the Marketing Department and also serving as a clerk/cashier in the Hospitality Café of the hospital. After over 10 years in that role when the grant ended, she was nominated and accepted the Inservice/ Ambassador position on the Auxiliary Board. In this role, she coordinated the volunteers who assisted at the hospital's Main Entrance. She managed the busy position that included scheduling, training and recruiting volunteers to serve as ambassadors at the main entrance of the hospital. She took many of the shifts herself when substitutes were needed or extra hours were asked of her. Her smiling face was always a welcome sight for those entering the hospital. Whether they were friends or strangers, she always made everyone feel welcome, cared for, and special.



Irma was a dedicated and active Auxiliary member long before she was on the Auxiliary board. To date, Irma has contributed over 4000 hours of service to the Auxiliary and hospital by serving on committees, working at fundraisers or helping hospitals departments with projects or activities. Irma will be remembered for her attention to detail and how much she enjoyed helping others. Her love of baking was well known and staff and patients alike got to taste and enjoy the many treats she brought in regularly. We will always remember and treasure the times we shared together. You have made such a difference in our lives. Thank you for your contributions and the wonderful memories Irma!





GRANT REGIONAL HEALTH CENTER

Auxiliary Mission Statement



Grant Regional Health Center Auxiliary is a group of dedicated volunteers who serve the hospital and surrounding communities by fundraising, service, ambassadorship, advocacy and education and by providing funds to support and enhance Grant Regional Health Center.